Harvard Pilgrim Health Care | TUFTS Health Plan

Point32Health companies

Payment Policy:
Long-Term Support Services (LTSS)

Applies to:

Commercial Products

☐ Harvard Pilgrim Health Care Commercial products
☐ Tufts Health Plan Commercial products

Public Plans Products

☐ Tufts Health Direct – A Massachusetts Qualified Health Plan (QHP) (a commercial product)
☐ Tufts Health Together – MassHealth MCO Plan and Accountable Care Partnership Plans
☒ Tufts Health RITogether – A Rhode Island Medicaid Plan
☐ Tufts Health One Care – A dual-eligible product

Senior Products

☐ Tufts Health Plan Senior Care Options (SCO) (a dual-eligible product)
☐ Tufts Medicare Preferred HMO/PPO (Medicare Advantage products)

Policy

Tufts Health Plan covers medically necessary home- and community-based services (HCBS) and long-term support services (LTSS), in accordance with the member's benefits and RI EOHHS regulations.

General Benefit Information

Services and subsequent payment are pursuant to the member's benefit plan document. Member eligibility and benefit specifics should be verified prior to initiating services by logging on to the secure Provider portal or by contacting Provider Services.

Referral/Authorization /Notification Requirements

No referrals or prior authorizations are required for LTSS services.

Billing Instructions

Unless otherwise stated, Tufts Health Plan follows industry-standard coding guidelines. Refer to current industry standard coding guidelines for a complete list of ICD, CPT/HCPCS, revenue codes, modifiers, and their usage. Providers may only bill the procedure code(s) in accordance with the applicable financial exhibits of their provider agreements and applicable fee schedules.

The following code table reflects LTSS services available to eligible members and the payer providers should submit claims to.

Certain services below may be provided to members who don't meet LTSS eligibility criteria in order to prevent instutitional stays, as outlined in the Home Health Care policy and the provider's contract.

Note: Services denoted with an asterisk (*) require providers to bill the most appropriate durable medical equipment (DME) HCPCS code.

Service	HCPCS Code	Submit Claim to...
Core Community Services		
Day care services, adult; per diem	S5102	Tufts Health Plan
Attendant care services; per 15 minutes	S5125	RI EOHHS
Homemaker service, not otherwise specified; per 15 minutes	S5130	RI EOHHS

Service	HCPCS Code	Submit Claim to...
Emergency response system; installation and testing	S5160	Tufts Health Plan
Emergency response system; service fee, per month	S5161	Tufts Health Plan
Home modifications; per service	S5165	Tufts Health Plan
Home delivered meals, including prep; per meal	S5170	RI EOHHS
Nursing assessment/evaluation	T1001	RI EOHHS
Case management, each 15 minutes (Adult Day Providers)	T1016	Tufts Health Plan
Targeted case management, each 15 minutes	T1017	RI EOHHS
Assessment of home	T1028	RI EOHHS
Specialized supply	*	Tufts Health Plan
Specialized medical equipment	*	Tufts Health Plan
OHA Core Community Services		
Day care services, adult; per diem	S5102	Tufts Health Plan
Attendant care services; per 15 minutes	S5125	RI EOHHS
Homemaker service, NOS; per 15 minutes	S5130	RI EOHHS
Companion care, adult (e.g. IADL/ADL); per 15 minutes	S5135	RI EOHHS
Emergency response system; installation and testing	S5160	Tufts Health Plan
Emergency response system; service fee, per month	S5161	Tufts Health Plan
Home modifications; per service	S5165	Tufts Health Plan
Home delivered meals, including prep; per meal	S5170	RI EOHHS
Nursing assessment/evaluation	T1001	RI EOHHS
Case management, each 15 minutes	T1016	Tufts Health Plan
Targeted case management, each 15 minutes	T1017	RI EOHHS
Assessment of home	*	RI EOHHS
Specialized supply	*	Tufts Health Plan
Specialized medical equipment	*	Tufts Health Plan
DEA Assisted Living		
Day care services, adult; per diem	S5102	Health Plan
Case management, each 15 minutes	T1016	RI EOHHS
Specialized supply	*	Tufts Health Plan
Specialized medical equipment	*	Tufts Health Plan
Assisted living, waiver, per diem	T2031	RI EOHHS
RI Assisted Living		
Case management, each 15 minutes	T1016	RI EOHHS
Specialized supply	*	Tufts Health Plan
Specialized medical equipment	*	Tufts Health Plan
Assisted living, waiver, per diem	T2031	RI EOHHS
Shared Living		
Day care services, adult; per diem	S5102	Tufts Health Plan
Companion care, adult (e.g., IADL/ADL); per diem	S5136	RI EOHHS
Emergency response system; installation and testing	S5160	Tufts Health Plan
Emergency response system; service fee, per month	S5161	Tufts Health Plan
Home modifications; per service	S5165	Tufts Health Plan
Respite services 15 minutes	T1005	RI EOHHS
Case management, each 15 minutes (Adult Day Providers)	T1016	Tufts Health Plan
Assessment of home, physical and family environment	T1028	RI EOHHS

Service	HCPCS Code	Submit Claim to...
Waiver services; not otherwise specified	T2025	RI EOHHS
Specialized supply	*	Tufts Health Plan
Specialized medical equipment	*	Tufts Health Plan
Habilitation Community Service		
Day care services, adult; per diem	S5102	Tufts Health Plan
Attendant care services; per 15 minutes	S5125	RI EOHHS
Homemaker service, NOS; per 15 minutes	S5130	RI EOHHS
Emergency response system; installation and testing	S5160	Tufts Health Plan
Emergency response system; service fee, per month	S5161	Tufts Health Plan
Home modifications; per service	S5165	Tufts Health Plan
Home delivered meals, including prep; per meal	S5170	RI EOHHS
Private duty/ independent nursing service 15 minutes	T1000	RI EOHHS
Nursing assessment/evaluation	T1001	RI EOHHS
Case management, each 15 minutes (Adult Day Providers)	T1016	Tufts Health Plan
Case management, each 15 minutes (Other Providers)	T1016	RI EOHHS
Assessment of home, physical & family environment	T1028	RI EOHHS
Habilitation, supported employment, per 15 minutes	T2019	RI EOHHS
Day habilitation, waiver, per 15 minutes	T2021	RI EOHHS
Specialized supply	*	Tufts Health Plan
Specialized medical equipment	*	Tufts Health Plan
Community transition, waiver; per service	T2038	RI EOHHS
Habilitation Group Home		
Case management, each 15 minutes	T1016	RI EOHHS
Assessment of home, physical and family environment	T1028	RI EOHHS
Habilitation, residential, waiver, per diem	T2016	RI EOHHS
Specialized supply	*	Tufts Health Plan
Specialized medical equipment	*	Tufts Health Plan
Personal Choice		
Day care services, adult; per diem	S5102	Tufts Health Plan
Emergency response system; installation and testing	S5160	Tufts Health Plan
Emergency response system; service fee, per month	S5161	Tufts Health Plan
Home modifications; per service	S5165	Tufts Health Plan
Home delivered meals, including preparation	S5170	RI EOHHS
Personal care services, per 15 minutes	T1019	RI EOHHS
Miscellaneous therapeutic items and supplies (DME)	T1999	Tufts Health Plan
Case management, per month	T2022	RI EOHHS
Waiver services; not otherwise specified	T2025	RI EOHHS
Department of Behavioral Healthcare, Developmental Disabilities & Hospitals (BHDDH)		
Respite care, in the home, per diem	S9125	RI EOHHS
Respite services 15 minutes	T1005	RI EOHHS
Habilitation, education, per hour	T2013	RI EOHHS
Habilitation, prevocational, waiver, per hour	T2014	RI EOHHS
Habilitation, educational, waiver, per 15 minutes	T2012 (per diem), T2013 (per hour)	RI EOHHS
Habilitation, supported employment, waiver; per 15 minutes	T2019	RI EOHHS
Day habilitation, waiver, per diem	T2020	RI EOHHS

Service	HCPCS Code	Submit Claim to...
Day habilitation, waiver, per 15 minutes	T2021	RI EOHHS
Targeted case management; per month	T2023	RI EOHHS

Personal Care Services Modifiers

Submit the appropriate modifier(s) to indicate personal care services provided in the evening, at night, or on weekends/holidays:

- UH (Services provided in the evening [3-11 p.m.])
- UJ (Services provided at night [11 p.m.-7 a.m.])
- TV (Services provided on weekends and/or holidays)

Compensation/Reimbursement Information

Providers are compensated according to the applicable network contracted rates and applicable fee schedules.

Personal care services (S5125, S5125 U1, and S5130) provided on nights, weekends, or holidays are subject to additional reimbursement when billed with the applicable shift modifier, per RI EOHHS. Claims previously submitted will automatically be reprocessed to reflect the appropriate compensation rate.

Additional Resources

- Home Health Care Payment Policy
- RI EOHHS's Medicaid Managed Care Guide

Document History

- November 2025: Annual policy review; added clarification for home care services provided to members who don't meet LTSS eligibility requirements
- November 2024: Annual policy review; no changes
- December 2023: Annual policy review; no changes
- February 2023: Added personal care services modifier billing and compensation info for shift differential rates, effective for DOS on or after July 1, 2022, per RI EOHHS
- December 2022: Policy created, effective for DOS on or after October 18, 2022, in accordance with RI EOHHS guidance

Background and Disclaimer Information

This policy applies to the products of Harvard Pilgrim Health Care and Tufts Health Plan and their affiliates, as identified in the check boxes on the first page for services performed by contracted providers.

Payment is based on member benefits and eligibility on the date of service, medical necessity review, where applicable, and the provider's network participation agreement with the Plan. As every claim is unique, this policy is neither a guarantee of payment, nor a final indication of how specific claim(s) will be adjudicated. Claims payment is subject to member eligibility and benefits on the date of service, coordination of benefits, referral/authorization and utilization management requirements (when applicable), adherence to Plan policies and procedures, and claims editing logic. An authorization is not a guarantee of payment.

Point32Health reserves the right to amend a payment policy at its discretion. CPT and HCPCS codes are updated as applicable; please adhere to the most recent CPT and HCPCS coding guidelines.

We reserve the right to conduct audits on any provider and/or facility to ensure accuracy and compliance with the guidelines stated in this payment policy. If such an audit determines that a provider/facility did not comply with this payment policy, Harvard Pilgrim Health Care and Tufts Health Plan will expect the provider/facility to refund all payments related to noncompliance.