Harvard Pilgrim Health Care | TUFTS Health Plan

Point32Health companies

Payment Policy:
Health-Related Social Needs (HRSN)

Applies to:

Commercial Products

☐ Harvard Pilgrim Health Care Commercial products
☐ Tufts Health Plan Commercial products

Public Plans Products

☐ Tufts Health Direct – A Massachusetts Qualified Health Plan (QHP) (a commercial product)
☒ Tufts Health Together – MassHealth MCO Plan and Accountable Care Partnership Plans
☐ Tufts Health RITogether – A Rhode Island Medicaid Plan
☐ Tufts Health One Care – A dual-eligible product

Senior Products

☐ Tufts Health Plan Senior Care Options (SCO) (a dual-eligible product)
☐ Tufts Medicare Preferred HMO/PPO (Medicare Advantage products)

Policy

Effective for dates of service (DOS) beginning Jan. 1, 2025, Tufts Health Plan covers supplemental health-related social needs (HRSN) for Tufts Health Together ACO members, in accordance with MassHealth regulations and the member's benefits.

General Benefit Information

Services and subsequent payment are pursuant to the member's benefit plan document. Member eligibility and benefit specifics should be verified prior to initiating services by logging on to the secure Provider portal or by contacting Provider Services.

Prerequisites

Certain procedures, items and/or services may require referral and/or prior authorization. While you may not be the provider responsible for obtaining prior authorization, as a condition of payment you must confirm that prior authorization has been obtained. For more information, refer to the MassHealth HRSN Manual.

Point32Health Reimburses

Supplemental Housing Services

- Transitional goods for members receiving CSP-HI services transitioning from homelessness into housing (e.g. move-in costs, Home furnishings and other necessary items to make new housing habitable and comfortable)
- Housing navigation (application assistance, tenancy mediation, community resource referrals, fees related to identification and other needed documents to secure housing)
- Air quality improvement Items (e.g., fan, air conditioner)
- Medical storage (e.g., refrigerator for medicine, sharps containers, trash cans with lids)
- Pest control (e.g., household pest eradication products)
- Remediation services that directly improve housing conditions with regards to air quality and pest control (e.g. carpet removal, pest eradication, removal of hazardous debris)

Supplemental Nutrition Services

- Medically Tailored Home Delivered Meals
- Nutritionally Appropriate Home Delivered Meals
- Medically Tailored Food Boxes
- Nutritionally Appropriate Food Boxes
- Medically Tailored Food Prescriptions and Vouchers

- Nutrition Education- Classes
- Nutrition Education- 1:1
- Nutrition Counseling
- Kitchen Supplies

Point32Health Does *Not* Reimburse

Point32Health will not reimburse HRSN goods and services for members who have either not been screened for eligibility or who were screened and deemed ineligible for services by the ACO partner or HRSN provider.

Reimbursement for this program is subject to funding availability from MassHealth. Please refer to the MassHealth HRSN Manual for the latest status updates from MassHealth.

Provider Billing Guidelines and Documentation

Unless otherwise stated, Tufts Health Plan follows industry-standard coding guidelines. Refer to current industry standard coding guidelines for a complete list of ICD, CPT/HCPCS, revenue codes, modifiers, and their usage. Providers may only bill the procedure code(s) in accordance with the applicable financial exhibits of their provider agreements and applicable fee schedules.

Providers should submit services on professional CMS-1500 claim forms. Submit the ICD-10 diagnosis code in the first diagnosis (DIAG1) field. Refer to the Claims Requirements chapter of the Tufts Health Public Plans Provider Manual for specific guidelines on how to fill out and submit claims to Tufts Health Plan.

Housing Services

Service Name/ Description	ICD-10 Codes	HCPCS Code	Modifier	Max. Service Limit
Transitional Goods	Z59.01; Z59.02	H0044	UA	Once per demonstration
Housing Search		T2038	UD	12 months; once per demonstration
Housing Navigation				
Housing Navigation Services	Z59.811; Z59.2	T2050	N/A	6 months; once per demonstration
Goods		T2050	U1	Once per demonstration *Limited to use while receiving Housing Navigation Services (T2050)*
Healthy Homes				
Goods	Z59.10; Z59.11; Z59.12; Z59.19	H0044	U2	Once per demonstration
Purchase/Delivery/Installation of Goods		H0044	UC	6 months
In Home Environmental Assessment		S9441	U1	6 months
Remediation Services		S9441	U2	Once per demonstration
Provider Coordination with Remediation Contractors		S9441	U3	6 months

Nutrition Services

Service Name/ Description	ICD-10 Code	HCPCS Code	Modifier 1	Modifier 2
Medically Tailored Home Delivered Meals	Z59.41	S5170	U6	UA
Nutritionally Appropriate Home Delivered Meals		S5170	U7	UA
Medically Tailored Food Boxes		S9977	U6	N/A
Nutritionally Appropriate Food Boxes		S9977	U7	N/A
Medically Tailored Food Prescriptions and Vouchers		S9977	U9	N/A
Nutritionally Appropriate Food Prescriptions and Vouchers		S9977	U8	N/A
Nutrition Education – Classes		S9452	N/A	N/A
Nutrition Education – 1:1 Nutrition Education		S9452	U2	N/A

Service Name/ Description	ICD-10 Code	HCPCS Code	Modifier 1	Modifier 2
Nutrition Counseling		S9470	U6	N/A
Kitchen Supplies		T2028	U1	N/A

Related Policies and Resources

Additional Resources

- HRSN Provider Manual

Publication History

12/11/2024: New policy created to support HRSN services, effective for DOS beginning Jan. 1, 2025

Background and Disclaimer Information

This policy applies to the products of Harvard Pilgrim Health Care and Tufts Health Plan and their affiliates, as identified in the check boxes on the first page for services performed by contracted providers.

Payment is based on member benefits and eligibility on the date of service, medical necessity review, where applicable, and the provider's network participation agreement with the Plan. As every claim is unique, this policy is neither a guarantee of payment, nor a final indication of how specific claim(s) will be adjudicated. Claims payment is subject to member eligibility and benefits on the date of service, coordination of benefits, referral/authorization, and utilization management requirements (when applicable), adherence to Plan policies and procedures, and claims editing logic. An authorization is not a guarantee of payment.

Point32Health reserves the right to amend a payment policy at its discretion. CPT and HCPCS codes are updated as applicable; please adhere to the most recent CPT and HCPCS coding guidelines.

We reserve the right to conduct audits on any provider and/or facility to ensure accuracy and compliance with the guidelines stated in this payment policy. If such an audit determines that a provider/facility did not comply with this payment policy, Harvard Pilgrim Health Care and Tufts Health Plan will expect the provider/facility to refund all payments related to noncompliance.