Harvard Pilgrim Health Care | TUFTS Health Plan

Point32Health companies

Payment Policy:
Site of Service

Applies to:

Commercial Products
☒ Harvard Pilgrim Health Care Commercial products
☒ Tufts Health Plan Commercial products

Public Plans Products
☒ Tufts Health Direct – A Massachusetts Qualified Health Plan (QHP) (a commercial product)
☒ Tufts Health Together – MassHealth MCO Plan and Accountable Care Partnership Plans
☒ Tufts Health RITogether – A Rhode Island Medicaid Plan
☒ Tufts Health One Care – A dual-eligible product

Senior Products
☒ Tufts Health Plan Senior Care Options (SCO) (a dual-eligible product)
☒ Tufts Medicare Preferred HMO/PPO (Medicare Advantage products)

Policy

This policy describes Point32Health's reimbursement methodology based on the place of service (POS)Effective for dates of service (DOS) beginning Sept. 1, 2025, the site of service differential will apply to professional claims submitted for all Point32Health products.

Point32Health applies site of service differentials to procedure codes that are reimbursed based on a physician resource based relative value scale (RBRVS) fee schedule, as defined by the Centers for Medicare & Medicaid Services (CMS). Two levels of relative value units (RVU) are identified (i.e., facility and non-facility) for each procedure code, depending on the site of service.

If a contracted practitioner performs an eligible procedure in a facility setting, the provider will be reimbursed at the site of service differential rate. Reimbursement for these services may be lower, consistent with the CMS RVU.

If a contracted practitioner performs an eligible procedure in a non-facility setting, the provider will be reimbursed at the non-facility rate. Reimbursement for physician services that are performed in a non-facility setting may be higher, consistent with the CMS RVU.

Prerequisites

Applicable Point32Health referral, notification, and authorization policies may apply. Refer to the appropriate sections within the Provider Manuals for more information.

Provider Billing Guidelines and Documentation

Providers are reimbursed according to the applicable contracted rates and fee schedules.

POS Codes

Note: Unassigned POS codes are not listed.

Facility POS Codes	02 19 21 22 23 24 26 31 34 41 42 51 52 53 56 61

Other Information

- Providers must use the most accurate POS codes when submitting claims.
- If a CPT or HCPCS code description indicates a specific POS, that POS code must be included on the claim.
- The POS submitted on laboratory claims must reflect the location where the lab specimen was collected (e.g., office visit, emergency department). Independent labs should only submit POS 81 if the member was present in the lab for specimen collection.

Related Policies and Resources

Payment Policies

- General Coding and Claims Editing

Additional Resources

- Centers for Medicare & Medicaid Services, PFS Relative Value Files
- Medicare Claims Processing Manual, Chapter 12 - Physicians/Nonphysician Practitioners

Publication History

07/01/2025: Policy created to include all lines of business

Background and Disclaimer Information

This policy applies to the products of Harvard Pilgrim Health Care and Tufts Health Plan and their affiliates, as identified in the check boxes on the first page for services performed by contracted providers.

Payment is based on member benefits and eligibility on the date of service, medical necessity review, where applicable, and the provider's network participation agreement with the Plan. As every claim is unique, this policy is neither a guarantee of payment, nor a final indication of how specific claim(s) will be adjudicated. Claims payment is subject to member eligibility and benefits on the date of service, coordination of benefits, referral/authorization, and utilization management requirements (when applicable), adherence to Plan policies and procedures, and claims editing logic. An authorization is not a guarantee of payment.

Point32Health reserves the right to amend a payment policy at its discretion. CPT and HCPCS codes are updated as applicable; please adhere to the most recent CPT and HCPCS coding guidelines.

We reserve the right to conduct audits on any provider and/or facility to ensure accuracy and compliance with the guidelines stated in this payment policy. If such an audit determines that a provider/facility did not comply with this payment policy, Harvard Pilgrim Health Care and Tufts Health Plan will expect the provider/facility to refund all payments related to noncompliance.