Harvard Pilgrim Health Care | TUFTS Health Plan

Point32Health companies

Payment Policy:
# Hospital-based Clinic

**Applies to:**

**Commercial Products**

☒ Harvard Pilgrim Health Care Commercial products
☐ Tufts Health Plan Commercial products

**Public Plans Products**

☐ Tufts Health Direct – A Massachusetts Qualified Health Plan (QHP) (a commercial product)
☐ Tufts Health Together – MassHealth Accountable Care Partnership Plans
☐ Tufts Health RITogether – A Rhode Island Medicaid Plan
☐ Tufts Health One Care – A dual-eligible product

**Senior Products**

☐ Tufts Health Plan Senior Care Options (SCO) (a dual-eligible product)
☐ Tufts Medicare Preferred HMO/PPO (Medicare Advantage products)

## Policy

Harvard Pilgrim reimburses clinic services rendered in a facility setting when performed by a contracted provider and ordered by the member's PCP for diagnostic, preventive, curative, rehabilitative or educational services to ambulatory patients. Discrete facility charges associated with evaluation and management (E&M) services in the clinic settings are not reimbursed.

## Prerequisites

Applicable Point32Health referral, notification, and authorization policies may apply. Refer to the appropriate sections within the Provider Manuals for more information.

## General Benefit Information

Services are pursuant to the member's benefit plan documents and are subject to applicable member out-of-pocket cost (e.g., copayment, coinsurance, deductible). Member eligibility and benefit specifics should be verified prior to initiating services.

Use of non-contracted labs may have the unintended consequence of subjecting the member to unnecessary services not ordered by the treating provider or other unreasonable financial exposure. In such circumstances, Point32Health may hold the ordering provider accountable for any inappropriate behavior on the part of the nonparticipating lab that has been selected.

## Point32Health Reimburses

### Evaluation and Management (E&M) Services, Eye Care, Screening and Assessment Services

Harvard Pilgrim reimburses providers for clinic E&M, eye care, screening and assessment services at a global rate that includes both facility and professional services.

- Payment for clinic services is based upon the contracted professional fee rate for the facility
  - Facility charges are not separately reimbursable
- Clinic services are reimbursed solely to the provider (hospital or physician) contracted with Harvard Pilgrim to bill for clinic services

### Non-E&M Services

- Reimbursement is based on Harvard Pilgrim's contracted rate for the procedure code
- Related charges or services may be denied

## Point32Health Does *Not* Reimburse

- Comprehensive pain clinics or pain management services
- Facility E&M, eye care of screening and assessment charges; these charges are included in the professional fee. The member is not liable for these charges

## Provider Billing Guidelines and Documentation

**Coding**

| Code | Description | Comments |
|---|---|---|
| 0280 | Oncology | E&M, eye care, and screening and assessment service codes will be denied when billed |
| 0510-0515, 0517, 0519, 0520-0523, 0526, 0529 | Clinic | UB-04 billing form or electronic 837I, version 5010, bill with appropriate CPT/HCPCS codes; E&M, eye care, and screening and assessment service codes will be denied |
| 0760-0761 | Treatment Room | E&M, eye care, and screening and assessment service codes will be denied when billed |
| 0770-0771 | Preventive Care Services | E&M, eye care, and screening and assessment service codes will be denied when billed |
| 096X, 097X or 098X | Professional Fees | Used to bill a global E&M visit (includes facility and professional services) |
| G0463 | Hospital outpatient clinic visit for assessment and management of a patient | Not reimbursed |

**Other Information**

- When billing for the technical and professional components of an E&M service on the UB-04 or electronic 837I version 5010, revenue code 096X,097X or 098X should be used. A separate billing of the professional component of the E&M service is not expected to be billed.
- Facility fees associated with clinic/outpatient services, as indicated below, must be billed under a clinic revenue code in the 051X or 052X series and will be denied.

| | | | | | |
|---|---|---|---|---|---|
| 99202-99499 | 92002 | 92004 | 92012 | 92014 | G0101 |
| G0181 | G0182 | G0245 | G0246 | G0296 | G0406 |
| G0407 | G0408 | G0425 | G0426 | G0427 | G0443 |
| G0443 | G0446 | G0473 | G0506 | G0508 | G0509 |

## Related Policies and Resources

**Payment Policies**

- Evaluation and Management
- Outpatient Facility

## Publication History

11/01/2026: Annual policy review; administrative edits
11/01/2025: Policy moved to new template; no changes

## Background and Disclaimer Information

This policy applies to the products of Harvard Pilgrim Health Care and Tufts Health Plan and their affiliates, as identified in the check boxes on the first page for services performed by contracted providers.

Payment is based on member benefits and eligibility on the date of service, medical necessity review, where applicable, and the provider's network participation agreement with the Plan. As every claim is unique, this policy is neither a guarantee of payment,

nor a final indication of how specific claim(s) will be adjudicated. Claims payment is subject to member eligibility and benefits on the date of service, coordination of benefits, referral/authorization, and utilization management requirements (when applicable), adherence to Plan policies and procedures, and claims editing logic. An authorization is not a guarantee of payment.

Point32Health reserves the right to amend a payment policy at its discretion. CPT and HCPCS codes are updated as applicable; please adhere to the most recent CPT and HCPCS coding guidelines.

We reserve the right to conduct audits on any provider and/or facility to ensure accuracy and compliance with the guidelines stated in this payment policy. If such an audit determines that a provider/facility did not comply with this payment policy, Harvard Pilgrim Health Care and Tufts Health Plan will expect the provider/facility to refund all payments related to noncompliance.