Behavioral Health Notification Form
Psychiatric & Substance Use Treatment
Levels of Care – Acute Inpatient, Acute Residential, Partial Hospitalization

Harvard Pilgrim Health Care
a Point32Health company

Revised 3/2025

Instructions

- Prior Authorization is not required for admission to these levels of care
- Notification of admission is required for all acute inpatient, acute residential and partial hospitalization levels of care, followed by medical necessity review on the last covered day, if authorization for continued stay is requested. For additional information, view the Notification Policy.

Member's Plan: Harvard Pilgrim Health Care Commercial members ONLY

Type of Admissions: Psychiatric AND Substance Use

Levels of Care: Acute Inpatient, Acute Residential, Partial Hospitalization Program (PHP)

Submission Options:

- Provider Portal – *HPHConnect* hphcproviders.healthtrioconnect.com
- Fax: 800-232-0816

For further questions about *HPHConnect*, please email Provider_eBusiness_Services@point32health.org or call 800-708-4414.

Submitting notification to Harvard Pilgrim Health Care does not guarantee payment. Harvard Pilgrim Health Care is not obligated to pay claims for notification submitted for the following:

- Persons who are not actively enrolled
- Persons who fail to meet other eligibility criteria
- Persons who receive care that is determined not to be medically necessary
- Persons who have claims that are subject to COB or subrogation

Complete this section

Providers can obtain a notification number by using the HPHC Provider portal (*link above*).

Requestor name

Requestor's phone Ext Requestor's fax

Member name

Member ID # Date of birth / /

Admitting MD name

Admitting MD's phone Admitting MD's fax

Admitting MD's NPI #

Admitting facility name

Admitting facility phone Admitting facility NPI #

Admission date / / Admitting facility Tax ID #

Primary ICD-10 Diagnosis Code

Secondary ICD-10 Diagnosis Codes

Level of Care

Check the appropriate level of care:	**CPT Code**
☐ Inpatient – Acute Psychiatric	N/A
☐ Inpatient – Acute Substance Use/ASAM Level 4 Detox	N/A
☐ Acute Residential Treatment (ART) – Psychiatric	H0017
☐ Acute Residential Treatment (ART) – Psychiatric: Community Crisis Stabilization/CCS	S9485
☐ Acute Residential Treatment (ART) – Substance Use: ASAM Level 3.7/Medically Monitored Residential	H0017
☐ Acute Residential Treatment (ART) – Substance Use: ASAM Level 3.5/Clinically Managed High Intensity (adults) or Medium Intensity (adolescents) Services/Clinical Stabilization Services (CSS)	H0017
☐ Community-Based Acute Treatment (CBAT) – Psychiatric (MA Children & Adolescents)	H0037
☐ Community-Based Acute Treatment (CBAT) – Substance Use (MA Children & Adolescents)	H0037
☐ Intensive Community-Based Acute Treatment (ICBAT) – Psychiatric (MA Children & Adolescents)	H0037TG
☐ Intensive Community-Based Acute Treatment (ICBAT) – Substance Use (MA Children & Adolescents)	H0037TG
☐ Partial Hospitalization (PHP) – Psychiatric	H0035
☐ Partial Hospitalization (PHP) – Substance Use	H0035